

FOR IMMEDIATE RELEASE

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CONTACT: Leslie Hollaway, Public Information Officer
West Harris County Regional Water Authority
Cell: 409-789-9993
info@surfacewatersupplyproject.com

WHCRWA Water System Situational Update

Friday, February 19, 2021 – 6 p.m.

As of Friday afternoon, Feb. 19, the West Harris County Regional Water Authority (WHCRWA) continues to do everything possible to restore water supply to our utility district customers.

A boil water notice continues to be in effect, and we are working with the City of Houston to pressurize the waterline that supplies the WHCRWA Pump Station.

Currently, the WHCRWA is receiving only a fraction of its contracted amount of surface water from the City of Houston waterline. However, as of 4 p.m., the WHCRWA received enough supply to begin delivering emergency water to some MUDs experiencing critically low water supplies.

The WHCRWA continues to provide as much water as possible to our utility district customers during this time, while trying to maintain adequate pressures within our system. The WHCRWA Pump Station is currently monitored twenty-four hours a day, and constant communication is maintained with the operators on issues at our utility district facilities.

We do not currently have an estimated delivery time for restored service. Once adequate water supply has been received from the City of Houston, the WHCRWA will provide water to its utility district customers as quickly as possible.

Updates will be provided as more information is available.

About the West Harris County Regional Water Authority

The WHCRWA was established in 2001 to supply surface water to the western region of Harris County. The WHCRWA service area includes approximately 120 municipal water providers within the boundaries of the WHCRWA and seven located outside of the WHCRWA boundaries. As mandated by the Texas legislature, the WHCRWA has several objectives:

- To acquire and provide a reliable supply of surface water.
- To conserve, preserve, protect, and recharge groundwater resources.
- To facilitate compliance with subsidence district requirements.
- To encourage water conservation.

For more information about the WHCRWA, visit www.whcrwa.com.