

**FOR IMMEDIATE RELEASE**

Feb. 20, 2021

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### **WHCRWA Water System Situational Update**

Saturday, February 20, 2021 – 12 p.m.

As of Saturday morning, Feb. 20, the West Harris County Regional Water Authority (WHCRWA) received enough surface water through the City of Houston waterline to fill the WHCRWA ground storage tanks, a critical step in returning the waterline pressure necessary to resume normal service.

The WHCRWA is currently able to distribute emergency water supplies to the utility districts that have requested it. Because the WHCRWA is currently under a boil water notice, the WHCRWA is only delivering emergency water supplies to the utility districts that have requested emergency water supplies.

The current WHCRWA boil water notice only applies to the utility districts who are physically connected to the WHCRWA's system. The WHCRWA boil water notice was issued on Wednesday, Feb. 17, as a result of the City of Houston's issuance of a boil water notice. The WHCRWA receives its surface water supply directly from the City of Houston, and the boil water notice will remain in effect until the WHCRWA is permitted to lift its notice (estimated to be 24 hours after the City lifts its boil water notice).

The WHCRWA continues to provide as much water as possible to our utility district customers during this time, while trying to maintain adequate pressures within our system. The WHCRWA Pump Station is currently monitored twenty-four hours a day, and constant communication is maintained with the operators on issues at our utility district facilities.

We do not currently have an estimated delivery time for restored normal services. Updates will be provided as more information is available.

*For individual residential or commercial customers seeking information about water services to individual property, you are encouraged to contact your water provider or utility district directly. You may find information about your water provider here: <https://www.whcrwa.com/find-your-water-provider/>.*

### **About the West Harris County Regional Water Authority**

The WHCRWA was established in 2001 to supply surface water to the western region of Harris County. The WHCRWA service area includes approximately 120 municipal water providers within the boundaries of the WHCRWA and seven located outside of the WHCRWA boundaries. As mandated by the Texas legislature, the WHCRWA has several objectives:

- To acquire and provide a reliable supply of surface water.
- To conserve, preserve, protect, and recharge groundwater resources.

- To facilitate compliance with subsidence district requirements.
- To encourage water conservation.

For more information about the WHCRWA, visit [www.whcrwa.com](http://www.whcrwa.com).